

Against Malaria Foundation (AMF)

Junior Operations Manager Full time

Job Description



AMF profile

Against Malaria Foundation (AMF) was founded in 2004 and is a charity that fights malaria in a highly effective, accountable and transparent way.

We do this by purchasing and distributing multiple millions of long-lasting insecticide-treated nets (LLINs) at a time in nationwide universal coverage campaigns. This is the most cost-effective way of preventing malaria. AMF receives donations from the public and in the last financial year received US\$147 million and, in our history, now over US\$780 million. AMF is particularly data-focused and monitors and reports on net use and drives and supports innovation to improve the effectiveness of malaria programmes.

AMF is the world's third largest funder of nets.

AMF has been rated a top charity for all of the last 16 years by independent charity evaluators GiveWell, Giving What We Can and The Life You Can Save who focus on impact and cost-effectiveness.

We are a team of 15 highly motivated individuals with different skills and experience. Each person has an important role to play. All team members work remotely with constant communication between them. While the team is small, the impact is big - our net distributions protect millions of people. Our largest programme is in the Democratic Republic of Congo (DRC), where we are funding 52 million nets to protect 94 million people for distribution during 2025 to 2027. We have ongoing multi-million net programmes in other countries including Chad, Guinea, Nigeria, South Sudan, Togo, Uganda and Zambia.

Role Description

Our activities and commitments are steadily increasing, with 2026 a particularly busy year with over 60 million nets planned for distribution to protect more than 110 million people, and the next few years will be similarly busy. In light of this, AMF is recruiting a Junior Operations Manager to join the operations team and to play an important role in ensuring the success of the net distributions. We are looking for someone with strong quantitative and analytical skills who enjoys working with data. The ideal candidate will be a fast learner with scientific or numbers-oriented mindset, comfortable performing quick, high-quality analyses and communicating findings clearly.

The role will include involvement in all stages of a distribution campaign (pre-agreement, net procurement, post-agreement, during distribution, and post distribution) with a focus on two areas:

1. Data analysis - reviewing and analysing distribution, monitoring and malaria data to support decision-making
2. Operational work to support programmes, in particular across independent monitoring, net accounting and keeping internal systems up to date

Further information

Across the life of each distribution, AMF collects large amounts of data: household registration and distribution data, net transportation information, data from independent monitoring partners both during distributions and after distributions through post-distribution monitoring surveys conducted at 0, 9, 18, and 27 months. We also receive and analyse external data including population estimates and malaria burden data. These data are central to how AMF operates - it informs operational decisions, ensures we can track every net accountably from manufacturing site to household, and it also enables us to report to donors with confidence on where their nets went.

We are looking for a junior operations manager to support in two main areas:

1. Data analysis

This includes:

- Analysing distribution and independent monitoring data to:
 - Ensure data is sufficiently high quality
 - Work with monitoring partners to take quick action if operational adjustments are needed
- Working with the team to build systems enabling process automation such as data quality monitoring
- Providing ad-hoc analyses to support data driven operational decisions
- Maintaining an overview of results across countries to inform benchmarks and interpret new data
- Contributing to how we present and communicate our data, both internally and publicly. This includes summarising findings clearly and appropriately for different audiences.

2. Operational work to support programmes

This includes supporting the operations team through the stages of AMF's programmes:

Independent monitoring

Tendering and contracting

- Sending documentation to bidding partners and receiving proposals
- Supporting budget comparisons and proposal review
- Drafting agreement documents and processing payments

Project management

- Supporting operations team and partners during data collection, drawing on the data analysis above to troubleshoot issues as they arise

Closeout

- Ensuring all reporting has been delivered (narrative and financial)
- Reviewing reporting, analysing final results and putting them in context of AMF's wider programme
- Analysing project spend against budget, proposing closeout payments and processing them

Net accounting

- Reviewing evidence of net deliveries and arrivals from in-country partners
- Checking nets were sent to locations in the quantities agreed
- Working with ops team members to flag discrepancies and support communications with partners
- After distribution, verifying and documenting nets distributed, leftover, lost or damaged

Internal systems

- Keeping AMF's internal systems up to date
- Inputting and processing payments
- Ensuring distribution and project dates are up to date
- Updating the latest status for the nets for each distribution (in production, en-route to country, etc.)

There will be other significant work related to AMF Group Operations, dependent on the candidate's skill set, such as assisting with documentation for tax deductibility, new AMF entities, and updating our website with blogposts.

Characteristics of the successful candidate

We are looking for someone who has strong intellectual and analytical skills, is a fast learner and who relishes the opportunity to develop their abilities. They will work collaboratively, building strong relationships with the AMF team and in-country partners. The ideal candidate will be motivated to help improve the lives of those affected by the wider impacts of malaria.

Required

- Strong quantitative and analytical skills with the ability to work with large datasets, identify patterns, and present findings succinctly. Comfort with statistical concepts (e.g. sampling, variability, precision)
- Excellent interpersonal skills to build and maintain strong working relationships
- Highly confident in Excel
 - Experience with Python, R, or other programming languages for data analysis is a plus
- A self-starter who is highly organised with the ability to work independently and manage working time effectively
- Ability and willingness to learn new skills
- Comfort in dealing with and learning about financial matters, willing to examine and compare budgets in detail
- An interest in driving down malaria rates through procedure changes and the use of technology
- Fluent English

Of interest (but not required)

- French language ability
- Experience with data analysis tools beyond Excel (Python, SQL)
- Background in a quantitative field (statistics, economics, science, engineering)
- Previous experience working with survey data or monitoring & evaluation
- Comfortable experimenting with AI tools as part of their workflow

This would be an excellent first job for someone just out of university or someone moving after their first job. All candidates will be evaluated in the same way, based on the characteristics outlined above.

Other role details

Reporting to a senior member of the operations team.

Location: Remote working (all the AMF team work remotely) within UK/Europe time zones.

The cost of any co-working office space will be covered by AMF. If not a UK resident, part of the first three months may be spent in the UK working with the Operations team.

Initial salary: £28,000 to £35,000

Company contributed pension scheme

25 holiday days per year + bank holidays

Note the salary is based on a UK-based person and may be adjusted depending on location

Travel: travel to Africa is a possibility but is not expected.

This is a full-time role

AMF will contribute a high % of the cost of a laptop if the candidate does not already have a machine sufficient for the job.

Applying

Applicants should send a) a one-page cover letter explaining why they are interested in and suitable for the position, and b) their CV to operationsmanagerJOM1225@againstmalaria.com.

Early applications are encouraged as we will be reviewing applications on an ongoing basis.