

Against Malaria Foundation (AMF)

Senior Operations Manager
Full time

Job Description



AMF profile

Against Malaria Foundation (AMF) was founded in 2004 and is a charity that fights malaria in a highly effective, accountable and transparent way.

We do this by purchasing and distributing multiple millions of long-lasting insecticide-treated nets (LLINs) at a time in nationwide universal coverage campaigns. This is the most cost-effective way of preventing malaria. AMF receives donations from the public and in the last financial year received US\$147 million and, in our history, now over US\$820 million. AMF is particularly data-focused and monitors and reports on net use and drives and supports innovation to improve the effectiveness of malaria programmes.

AMF is the world's third largest funder of nets.

AMF has been rated a top charity for all of the last 16 years by independent charity evaluators GiveWell, Giving What We Can and The Life You Can Save who focus on impact and cost-effectiveness.

We are a team of 15 highly motivated individuals with different skills and experience. Each person has an important role to play. All team members work remotely with constant communication between them. While the team is small, the impact is big - our net distributions protect millions of people. Our largest programme is in the Democratic Republic of Congo (DRC), where we are funding 52 million nets to protect 94 million people for distribution during 2025 to 2027. We have ongoing multi-million net programmes in other countries including Chad, Guinea, Nigeria, South Sudan, Togo, Uganda and Zambia.

Role Description

Our activities and commitments are steadily increasing, and 2026-2029 is expected to be a very busy period of distributions, with over ~70m nets planned for distribution in 2026 alone. In light of this, AMF is recruiting a Senior Operations Manager to join the operations team and play an important role in ensuring the success of the net distributions. We are looking for someone who has strong interpersonal and intellectual skills who is able to work collaboratively. The ideal candidate will be comfortable taking on significant responsibility by leading on several of AMF's programmes.

The role will include involvement in all stages of a distribution campaign (pre-agreement, net procurement, post-agreement, during distribution, and post distribution) across two main areas:

1. Work with National Malaria Control Programmes (NMCPs) and distribution partners
2. Work with AMF's independent monitoring partners

Further information

The Senior Operations Manager will lead on several of AMF's programmes. They will work closely with NMCPs and distribution partners, in country partners, AMF independent monitors, cofunding partners, the AMF Operations and Technology teams to ensure the success of AMF distributions.

More specifically, they will manage the distributions through the following stages

1. Pre agreement
 - Establishing the funding gap
 - Establishing the net need, malaria burden, insecticide resistance data
 - Working with the Ministry of Health to negotiate and put in place an agreement for the programme
2. Net procurement
 - Working with AMF's procurement lead to order nets in time for the distribution
3. Post-agreement
 - After signature of the agreement, working with countries and distribution partners to put in place the plans for key elements, in particular
 - o Digital data collection
 - o 5% verification
 - o Net tracking
 - Tender for and select an independent partner for distribution monitoring, and work closely with this partner that will be AMF's eyes and ears in country
4. During the distribution
 - Track information coming from all partners
 - Analyse with the support of AMF's analytics team registration and distribution data and take actions if needed
 - Account for all AMF nets
5. Post distribution
 - Tender for and select an independent partner for post distribution monitoring, and work closely with this partner to carry out surveys at 0, 9, 18 and 27 months post-distribution
 - Share results with in-country partners and encourage appropriate actions to be taken

Through these stages, it will be important to maintain strong relationships with the key partners, notably the National Malaria Control Programmes, distribution partners and cofunding partners to ensure that distributions are carried out according to the agreements signed between the Ministry of Health and AMF.

These relationships will ensure that solutions can be found constructively to issues that arise during implementation of AMF's programmes.

Aside from the areas above, there will be other work related to AMF Group Operations, dependent on the candidate's skill set.

Characteristics of the successful candidate

We are looking for someone who has strong interpersonal and intellectual skills, who works collaboratively in a team and relishes responsibility and the opportunity to learn and develop their abilities. The ideal candidate will be motivated to help improve the lives of those affected by the wider impacts of malaria.

Required

- Excellent interpersonal skills to build and maintain strong working relationships
- Strong analytical skills and be able to use Excel confidently

- A self-starter who is highly organised with the ability to work independently and manage working time effectively
- Strong project management skills and comfort handling meetings with senior staff
- Comfort in dealing with and learning about financial matters, willing to examine budgets in detail
- At least four years work experience. The skills and potential of the candidate take priority over prior experience and we welcome applications from a range of backgrounds and experiences.
- An interest in driving down malaria rates through procedure changes and the use of technology
- Fluent English

Of interest (but not required)

- French language ability
- Experience working on projects based in Africa or in international development
- Malaria knowledge or background in malaria prevention or other global health campaigns

Other role details

Reporting to: Operations Director

Location: Remote working within Africa/UK/Europe time zones (all the AMF team work remotely), with a preference for UK based. Please note that applications from outside these time zones will not be reviewed.

The cost of any co-working office space will be covered by AMF. For those living outside London, trips to London during the first three months are encouraged to spend time working with the Operations Director and AMF team.

Initial salary: £50,000 to £60,000

Note: the salary is based on a UK-based person and may be adjusted depending on location

Company contributed pension scheme

25 holiday days per year + bank holidays

This is a full-time role

Travel: travel to Africa will be expected. Trips are planned flexibly in discussion with the team. The number and duration will vary year on year and typically range from 5 to 10 weeks per year.

Applying

Applicants should submit their application at www.againstmalaria.com/hiring/202603/SeniorOps

Early applications are encouraged as we will be reviewing applications on an ongoing basis. The deadline for applications is 10Apr26.